



## *Important information regarding our service offering and Resort operations*

Cable Beach Club Resort & Spa will be re-open from 1 July 2020. Whilst this is an exciting prospect for all of us at the Resort, we would like to communicate the below modifications we have made to our Resort operations and services in accordance with the W.A State Government's COVID Safety Plan, and in the interest of guest and staff health and safety.

We have provided the below information so our guests can better understand what to expect during their Resort experience. We kindly ask all guests to read the information provided below as you will be asked to acknowledge your agreement of these terms upon arrival at the Resort. Please appreciate that rules and regulations are regularly updated, and we will revise the below in accordance with new announcements.

We thank you in advance for your understanding and we look forward to welcoming you.

### **Your Arrival to Broome**

Guests are required to pre-arrange their airport transfer through our Reservations team before arrival. Please ensure you provide your flight number, time of arrival and number of guests travelling. Upon arrival at Broome Airport, we ask that you visit the Cable Beach Club desk and provide your name to our team members. You will be directed to the Resort's transfer vehicle which will be thoroughly cleaned prior to each use. We ask that you maintain social distancing upon arrival in Reception and our friendly team will welcome each party as quickly as possible.

### **Health Declaration**

When you and your party arrive at the Resort, you will be asked to agree to the below as a condition of entry due to COVID-19.

- Inform the Resort should you and/or your traveling party show signs of/or contract COVID-19 (such as coughing, sore throat, headaches, or difficulty breathing) whilst staying at the resort.
- If you or anyone in your party do show any of the above symptoms, you agree to be tested for COVID-19 and remain isolated in your room until a negative result is confirmed in writing.
- Follow the Resort's direction regarding social distancing and COVID-19 requirements at all times.
- Declare that you have not had close or casual contact with a person who has a confirmed case of COVID-19.

### **Swimming Pools**

From 27 June, both the Ocean and Family pools are open and guests are reminded to please exercise social distancing practices. We ask that no lounges or seats are reserved without an actual guest being present. Complimentary beach packs are also available from Reception to use at nearby Cable Beach.



## Resort Dining

We invite you to enjoy our new dining experiences and savour the delicious menus our Executive Chef has thoughtfully created. Please note, a reservation is required for all table service restaurants including Sunset Bar & Grill breakfast. If dining at one of our set sitting times, please arrive on time to avoid your table being reallocated. Pre-arrival reservations for Sunset Bar & Grill breakfast and dinner and Cichetti Club dinner can be made by phoning (08) 9192 0470 from 12noon to 8pm everyday.

More information about our restaurants and sample menus are available on our website - [www.cablebeachclub.com/dine](http://www.cablebeachclub.com/dine).

### Breakfast

- Sunset Bar and Grill has introduced an à la carte, full-service offering for \$40 per person, as buffets are not currently permitted. This includes barista coffee, juice of the day, fresh fruit and pastries, and choice of main meal from an alternating menu. A children's menu is available for \$20 per child. We offer two sittings at 7:00am to 8.15am and 8:30am to 10.30am.
- From 1 July, Cichetti Club will also be open from 7:00am to 11:00am daily with a takeaway breakfast offering. Ad hoc seating is available but no table service.

### Lunch

- An Ocean Pool lunch menu with service is open to guests from 11:00am to 3:00pm.
- The Family Pool bar will be offering a takeaway style lunch each day from 11:00am to 4:00pm. Ad hoc seating is available but no table service.

### Dinner

- Sunset Bar & Grill is exclusively open to in-house guests each evening with an opportunity for 50 guests per sitting. Two sittings are available at 5:30pm to 7.15pm and from 7:30pm.
- Cichetti Club will be offering a delicious three-course set menu option from Tuesday to Saturday from 6:00pm.
- From 2 July, Kichi Kichi will be open from Thursday to Monday from 5:00pm to 8:00pm with two options available; you may order at the bar and takeaway to our casual, non-serviced tables poolside or pre-order and pick up to enjoy in your room.
- Room service (Cable Eats) will also be available each day with a new, casual menu from 12noon to 10:00pm.

## Gym

The gym will be open from 6:00am to 10:00am and 4:00pm to 8:00pm daily and will be cleaned between each session. We ask that you please maintain good hygiene and wipe down equipment with the disinfectant provided after use.



## **Chahoya Spa & Salon**

**Chahoya Spa opening hours from 24 June\*:**

9:00am to 5:00pm daily

**Hair Salon opening hours from 24 June:**

9:00am to 7:00pm Tuesday and Wednesday

9:00am to 5:00pm Thursday to Saturday

Closed Sunday, Monday.

*\*The Spa will be closed from 28 to 29 June. Appointments before 30 June are limited so please call the Spa on ext. 440 for availability.*

Due to COVID-19 social distancing, and cleaning measures, 'walk-in' appointments are not available at either the Spa or Salon. Bookings are essential, and we recommend you book as far in advance as possible to ensure we can accommodate your request.

Please call 9192 0440 or dial ext. 440 for the Spa and 9192 0449 or ext. 449 for the Salon to make an appointment. If the phone is unattended, please leave a message and one of our therapists will call you back to confirm an appointment time as soon as possible.

We ask that you please arrive ten minutes before all appointments and only the person with an appointment be in attendance.

## **Cleaning and Hygiene Measures**

Resort staff will all undergo the mandatory Hospitality & Tourism COVID-19 Hygiene Course prior to their commencement. Please understand that due to our thorough hygiene practices, we anticipate room cleaning will take longer than usual and you may experience a service delay.

Social distance reminders will be in place throughout the Resort and hand sanitiser is readily available. We ask that all guests practice good hygiene including regular hand washing throughout their stay. Shared bathrooms and facilities will be cleaned regularly, and signage will be in place around prohibited areas.

We understand that many of you are return guests who have created wonderful memories at our Resort and whilst you will still be able to enjoy our welcoming service in a beautiful location, we want you to be fully aware that this will be a somewhat different experience.

Please note that our Reservations team is working to ensure you receive the best possible service and are currently confirming upcoming guest reservations.

We look forward to welcoming you soon.

*Cable Beach Club Resort & Spa Management*

